

TIP (Targeted Incentives Program)

FAQ's (Frequently Asked Questions)



www.companionticketinfo.com

1. My PIN number doesn't work?

You must first register your certificate. Follow the instructions on the companion voucher. Once it is received and entered into the system, you will be mailed an activated voucher with a PIN number. Please allow 14 business days for processing of your registration.

2. What are the Terms & Conditions of the program?

The standard (Terms and Conditions listed below), although they may vary by program.

3. Are there blackout dates?

Limited blackout dates for all destinations may apply during seasonal and Holiday periods. Additional blackout dates may apply and blackout dates are subject to change without notice.

4. How many days in advance can I book my trip?

Reservations are generally accepted within six (6) months of travel but airfare must be purchased at least 14 days in advance. Open tickets, open returns, open jaws and circle trips are not permitted. Stopovers are not allowed. Roundtrip travel must be completed within 30 days.

5. Is my certificate transferable? Certificates and Activated Travel Vouchers are transferable only prior to making **an airline reservation.**



6. Can I use an airport or destination that is not listed on the zone chart?

Only the cities listed on the zone chart are eligible for the program. (See chart in pages to follow)

7. What is the "travel completion date?" Do I have to travel by that date or redeem by that date?

The travel completion date is listed on your activated voucher. This is the date that you must complete travel by.

8. How can I reach you by telephone?

Once you submit your registration form you will be provided with an 800# to our call center.

9. What about U.S. taxes, airport fees and surcharges?

Complimentary fares apply to the base fare only. The normal required taxes and fees, including but not limited to Passenger Facility charges and September 11th security fees, will apply to both the Companion Ticket and the First Ticket. A processing fee may apply for each ticket issued (see the terms and conditions of your specific promotion).

All tickets will be issued via Electronic Ticketing.

10. How do I get my airline ticket?

All tickets are issued via Electronic Ticketing. A confirmation will be e-mailed to you.

11. What if my client enrolled in the program in the past? Is a new Agreement required with every order?

No, If your client has already enrolled in the Targeted Incentives Program prior to March of 2008, they will not have to sign a new contract nor will they have to pay the \$100 set up fee again. They can simply order new product using the order forms in the contract package.

Certificate Descriptions:

Companion Airline Standard Certificate (STA)

- This certificate provides card members with 2 tickets at 1 low price with a free companion airline ticket certificate. Over 110 destinations available. Our new exclusive online booking engine will provide up to 200 choices of airlines and times of travel for each search!

Companion Plus Certificate (PLUS)

- This certificate provides card members with 2 tickets at 1 low price with a free companion airline ticket certificate. Over 110 destinations available. Our new exclusive online booking engine will provide up to 200 choices of airlines and times of travel for each search!
- Pricing guarantee that the cost of two tickets will be cheaper than Orbitz, Expedia, Travelocity or airlines' own website , with the only exception being web special fares.

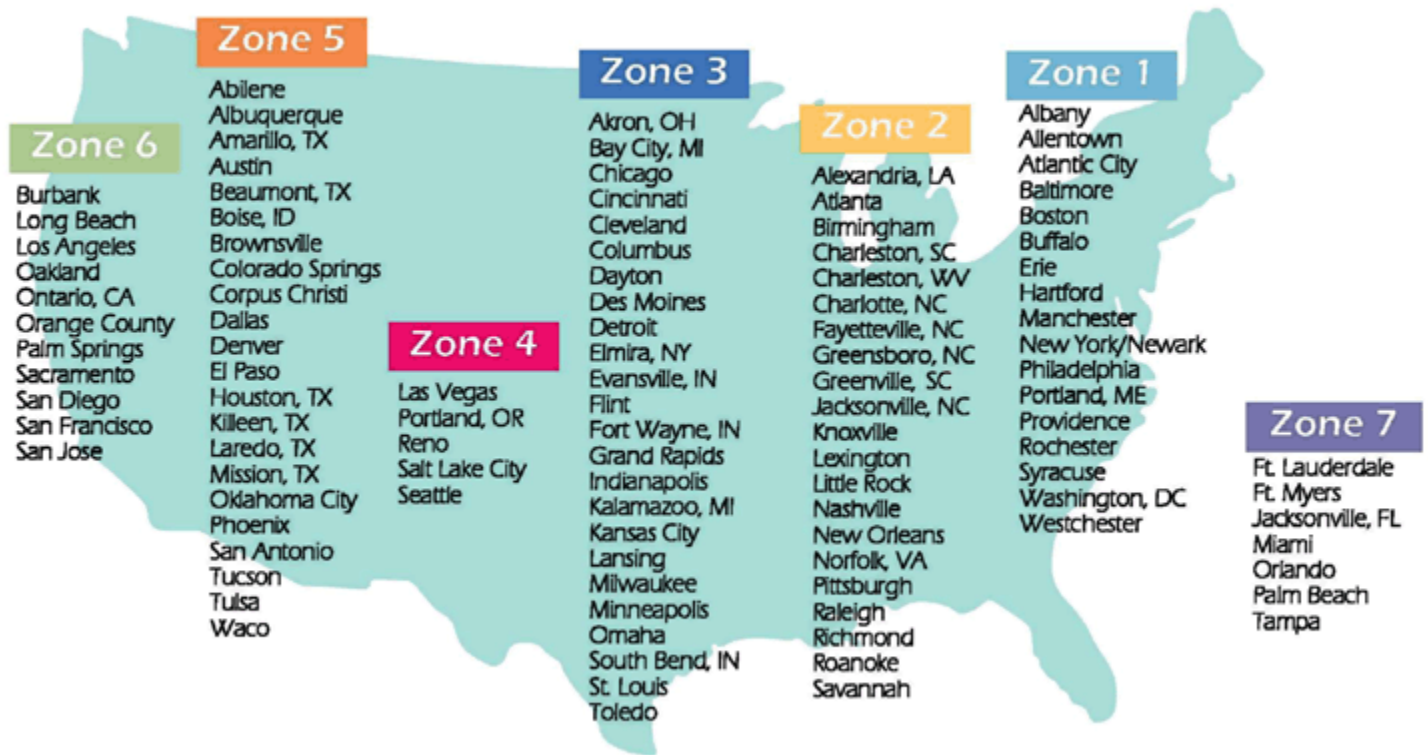
Companion Plus Certificate (PLUS-ON)

- This certificate provides card members with 2 tickets at 1 low price with a free companion airline ticket certificate. Over 110 destinations available. Our new exclusive online booking engine will provide up to 200 choices of airlines and times of travel for each search!
- Pricing guarantee that the cost of two tickets will be cheaper than Orbitz, Expedia, Travelocity or airlines' own website, with the only exception being web special fares.
- Customer can register their certificate on line versus mailing it in. This speeds up the process of receiving their activated voucher.

Companion Airfare Terms & Conditions

1. The recipient of this certificate is entitled to purchase one adult round-trip, coach-class airline ticket in this offer and receive a Companion ticket.
2. Certificates and Activated Travel Vouchers are transferable only prior to making an airline reservation. Once you receive your activated voucher (with secure pin number), you can go to www.companionbooking.com to book your reservations. Call center hours of operation: Monday – Friday, 9:00 a.m. – 5:00 p.m. Central Standard Time.
3. This program is valid only between the listed cities.
4. Travel must be by both passengers traveling together on the same itinerary.
5. This companion travel award may not be combined with or applied to other certificates, promotions or special offers, including but not limited to; upgrades, government fares, tour/travel packages, group, convention/company meetings fares, bereavement, companion fares, senior citizen discounts, corporate agreements, student fares, child fares, travel industry discounts, internet fares, frequent flyer programs or any unpublished programs. Code share flights do not apply. All purchased tickets are non-refundable, non-endorsable and non-transferable. Taxes, airport fees and passenger facility charges and the September 11th security fee are additional and will be applied to both the original and the additional free ticket.
6. Reservations are generally accepted within six (6) months of travel but must be purchased at least 14 days in advance. Open tickets, open returns, open jaws and circle trips are not permitted. Stopovers are not allowed. Roundtrip travel must be completed within 30 days.
7. Selection of the airline varies by market, and is at the sole discretion of the issuing agency based on availability because airline participation varies from market to market. (See Below for eligible cities)
8. Complimentary fares apply to the base fare only. Passengers are responsible for the normal required taxes and fees including but not limited to Passenger Facility charges and September 11th security fees will apply to both the Companion Ticket and the First Ticket. A \$9.95 processing fee may apply for each ticket issued (please the terms and conditions for your specific promotion). All tickets will be issued via Electronic Ticketing.
9. Airline fares and pricing changes constantly. Internet fares will not apply. In rare instances lower fares between eligible cities may be available. Fare may not be available for all flights/routes/markets. These fares are booked in a special class of service, which may not be available on all flights, on all dates when you travel. This program is valid on specific schedules and carriers and, at time of booking, is subject to individual carrier's capacity controls and may be limited/unavailable for certain flights or dates. Service to/from some cities may not be available. Our travel consultant can determine the most economical fare for a recipient's itinerary.
10. This certificate is non-refundable and not redeemable for cash and is void if raffled, sold for cash or other consideration, copied, altered or prohibited by law. Travel awards are non-transferable and void if altered. Travel awards are non-refundable and will not be replaced if expired, lost, stolen or destroyed. Once you have paid in full, due to the special cooperative participation of our host airlines, this entire program is 100% non-refundable, non-endorsable, and non-transferable for any reason, medical or otherwise. Name changes are not permitted.
11. Blackout dates for all destinations may apply during seasonal and Holiday periods. Additional blackout dates may apply and blackout dates are subject to change without notice. Blackout days do vary by airline.
12. Schedules, terms, points of service and fares are subject to change without notice.
13. These terms and conditions cannot be modified or waived unless authorized in writing by a corporate officer of the issuing agency. Issuing agency is the final authority on the interpretation of the terms and conditions. This program is void where prohibited by law. This travel award may be distributed free of charge, only by authorized businesses as a promotional device. It may not be sold or resold. Any such sale will invalidate any redemption rights hereunder This certificate cannot be exchanged for cash or other consideration. No refunds shall be provided for any unused portion of this offer. This certificate has no cash value. All federal, state, and local laws apply. Promotions In Travel assumes no responsibility for any verbal or written representation made in conjunction with this offer by any distributor and/or their agents, other than those included in this offer.
14. Its agents, assignees and designees, act only as agents for the airlines and do not, and will not assume any liability or responsibility for damage, expense, inconvenience, loss, injury, accident death or damage to any persons or property whatsoever on any aircraft or in transit to and from said aircraft, or for any cause whatsoever due to delays, cancellations, nature, mechanical breakdown, strikes, war, acts of God, arising from or in conjunction with services provided.
15. In the event of major travel industry events, which dramatically impact pricing structures, we reserve the right to modify or terminate this program without notice.
16. By submitting a signed Registration Form to Promotions In Travel, the traveler consents to be bound by all the terms and conditions, as stated in the brochure. The recipient signifies further agreement to the above terms and conditions by

submission of final payment to Promotions In Travel.



“Dine and Fly Rewards”



\$100 Dining Dough Card & Complimentary Companion Airline Ticket

“Fly” part of this reward is exactly the same as the free companion ticket. The GLP (Guaranteed Lowest Price) feature is included as well as online registration.

“Dine” part of the reward:

What is Restaurant.com?

Restaurant.com is an online network of thousands of restaurants across the U.S.—including some of the hottest names in dining. You can find member restaurants near you using our search engine, and learn more about each restaurant by viewing their "micro sites" featuring menus, wine lists, chef's bios and more. When you find restaurants you'd like to visit, you can redeem your Restaurant.com certificate “credit” for the dining certificates of those restaurants.

How are Dining Certificates delivered?

After you redeem and choose a dining certificate, you will be taken to a page with links to your dining certificates. You print them yourself using your computer and printer. We also send you a confirmation email with links to your dining certificates in the event you'd like to print them at a later time.

How long are my certificates good for?

The activated Dining Dough card has no expiration. Once printed, your Restaurant.com certificate is good for one year from the date you print off your dining certificate, or as specified by law.

Are there any restrictions for using my dining certificates?

There will be some minimal restrictions for many of our restaurants. When selecting your dining certificates, please be sure to read the restaurant specific restrictions which are listed next to the certificate information. Also, please read our standard terms and conditions for all of our dining certificates.

Please note, the Dining Dough card is sold by itself in \$25, \$50 and \$100 denominations.